

SNOWPLOWING QUESTIONS AND ANSWERS

Listed below are some of the most frequently asked questions and answers regarding snow removal in our City.

At what point and at what time do snowplowing operations begin? Typically, when two (2) or more inches of snow have accumulated, snow and ice control operations move from salting to plowing the snow curb to curb. We try to wait until after midnight to plow the streets, **but** the exact time depends on the time of the snow storm and the intensity of the snowfall.

Does the City plow all roadways located in Stewartville? No - we have some private streets (Cottages, Maplebrook Townhomes, Southern Hills and River Oaks). The State also plows Hwy 63 and Hwy 30.

Why do folks living on cul-de-sacs seem to get more snow than others? Plowing snow in cul-de-sacs is difficult because of the way they are situated. As much as possible, plow drivers try to plow snow away from driveways and deposit it in open areas.

Does the City plow our fire hydrants? No, it's impossible to remove snow from around all of them. Residents are asked to "adopt" a hydrant and clear the snow away from it to keep it accessible in case of a fire.

Does the City plow around recycling containers and garbage cans? Unfortunately, drivers can't plow around or set up containers that are knocked over. Residents are requested to set out recycling containers and garbage cans **behind** the street **curb line**. During the winters that we experience a large amount of snow, the boulevard areas will fill up with snow from the plows. It is important that you keep the area in front of your mailbox shoveled so that your mail can be delivered!

Does the City repair mailboxes that are damaged? Mailboxes will be repaired which are physically hit by City snowplows. Mailboxes that are damaged from the force of snow coming off the plow are not repaired.

Will the City repair damage that occurs near the edge of the street? The City will repair grass damage that results from City snowplows, but does not repair sprinklers, fences or any private improvements installed in the City right of way.

** If you have received damage to your mailbox or grass area – please call us at City Hall so that we can put you on our "repair list".

Thank you!